



PRO VIBE HANDLEBAR



Serial Code

Affected Product: PRO Vibe Carbon Handlebars (compact, round, & anatomic types)
Model #s: PRHA0099, PRHA0102, PRHA0103, PRHA0105, PRHA0106
Affected serial codes: JE028ZG, JE101ZG, JE106ZG, JF081ZG, JF102ZG, JG048ZG, JH006ZG, JH077ZG (refer to the photo above for the location of the serial codes).

These affected handlebars were sold during the period of June 2011 until April 2012 to retailers.

Potential Hazard: Due to a manufacturing anomaly, handlebars with the above mentioned production codes could have insufficient strength, and as a consequence may break during riding. This could cause the rider to lose control of the bike and fall. The recall is limited to the above mentioned production codes only. All PRO VIBE Carbon handlebars with other production codes are not affected.

PRO has determined to take corrective action for all handlebars currently in production and in the marketplace as a precautionary measure. Corrective action for all affected handlebars will consist of supplying the consumers with replacement handlebars that come from non-affected production codes.

Remedy / Contact: Call Shimano American Corp. toll free at 1-800-353-4719 (Monday through Friday 8:00am~5:00pm P.T.) to receive free of charge replacement.

The Recall of the PRO Vibe Carbon handlebar is being conducted in conjunction with the United States Consumer Product Safety Commission, which is monitoring the recall effort for effectiveness.

We apologize for any inconvenience this may have caused.

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