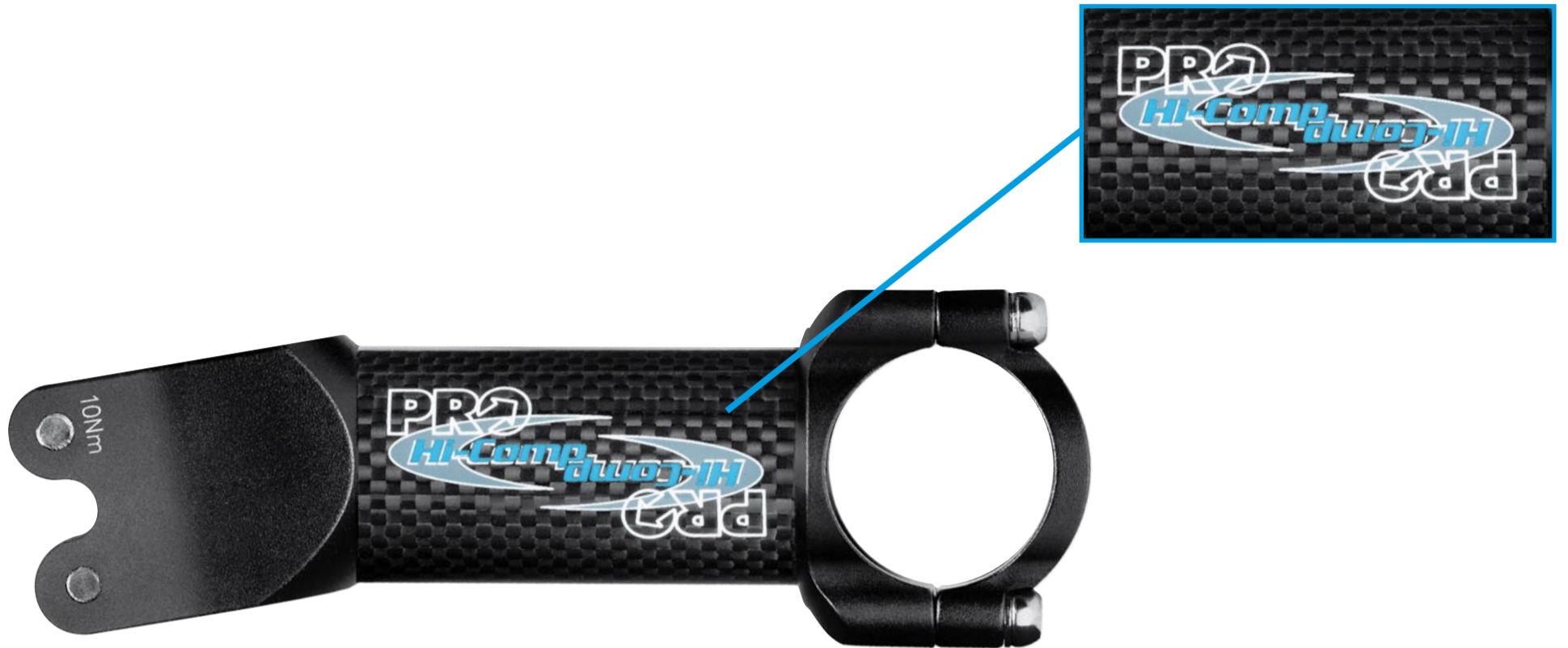


IMPORTANT SAFETY INFORMATION

VOLUNTARY RECALL

of PRO "Hi-Comp" bicycle stems



PRO has identified a potential safety issue involving the PRO Hi-Comp road racing bicycle stems produced between November 2003 and June 2006. Due to fatigue these stems may crack and eventually break. If this happens during cycling, the cyclist may lose control of the bicycle, which could lead to serious injuries.

As all PRO products should meet the highest industry standards, as a precautionary measure, and in the interest of putting the safety of its consumers first, PRO has decided to undertake a voluntary recall of all affected stems.

The models affected are all PRO stems branded with the "PRO Hi-Comp" logo as shown on the picture.

If you have a PRO stem branded "PRO Hi-Comp", whatever the size or diameter, **stop using it immediately**. Please return it to the retailer it was purchased from for a full refund of the purchase price.

If you have any queries, please do not hesitate to contact us or your local PRO dealer.

We wish to thank you for your co-operation and apologize for any inconvenience.

Madison Distribution Centre
74 Alston Drive
Bradwell Abbey
Milton Keynes
Buckinghamshire
MK13 9HA
United Kingdom
Tel. 0800 1300 598

PRO
POWERS YOUR
PERFORMANCE

CONSUMER COUPON

VOLUNTARY RECALL

PRO "Hi-Comp" bicycle stems

Please return the completed coupon with the concerned stem to your bicycle dealer.

I hereby wish to return the following article:

- PRO "Hi-Comp" bicycle stem Ø 26.0 mm (GBP 62.50)
- PRO "Hi-Comp" bicycle stem Ø 31.8 mm (GBP 71.50)

SENDER DETAILS

*Name / First name
*Address
*Postcode / Town
Tel.: For possible queries
* Required fields Your data will be used only for this recall. It will not be used for other purposes or handed over to third parties.

A cheque will be issued to you for the purchase price (manufacturer's SRP):

(Please note that the administration process can take a number of weeks. We thank you for your patience and understanding.)

Should you want to send back more than one stem, please use one coupon for each stem.

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